



Galvin's Policies



ORDERING: Ordes are currently placed by phone, fax, or mail, and can be sent in with our contact page. When ordering over the phone, please use the part numbers from our online catalog when possible. For fax or mail, please print our order form and please fill in all information.

INTERNATIONAL ORDERING: Due to the differences in overseas addresses, please print our order form, and fax it or scan it to send it thru our contact page. You will be sent a quote for approval of your order and shipping amount, credit cards will not be charged until we receive your final approval. Any changes, and the quote will need to be resent. Most international orders will be sent thru the U.S. Postal Service, unless specified, or the item(s) exceed the size or weight limits of the Postal Service.

RETURNS, REFUNDS, & EXCHANGES: All returns must be received at GALVIN'S AMC RAMBLER PARTS within 60 days of original invoice date, after that period the credit issued will be 50% of original invoice value prior to shipping charges. Returned items must be accompanied by the original invoice or a legible copy. Include original credit card number and expiration date on all transactions that utilized a card. NOTE: ALL RETURNED ITEMS RECEIVED WITHOUT THIS DOCUMENTATION WILL BE ACCEPTED AS GIFTS. Please return items in the original packaging when possible. Credit Card refunds can take up to 2 weeks after they are processed (this is based upon issuing bank policy, not by us), the credit money is taken out of our account the same day it is issued. When returning a used part, the amount of a refund is at the sole discretion of GALVIN'S AMC RAMBLER PARTS, as all used parts are sold as is.

DAMAGE: Please inspect all parts upon arrival for damage in transit, they are inspected when packaged. We package these parts to best of our abilites to make it to your destination undamaged. We are not responsible for any damage incurred once your box is picked up from our location. If damage has incured, we need be notified immediately, save all the packaging material, if possible take photos of damage. If box is damaged, please take a photo before opening. We will start the damage claim process for any items shipped thru FEDEX. GALVYN'S AMC RAMBLER PARTS will not be responsible for any damages caused by shipping, improper installation or handling, accidents, or abuse of part(s). We only offer the limited warranties supplied by the manufacturers of NEW parts. No warranty is offered on used parts, there is no way to tell when or if a used part will fail. GALVIN'S AMC RAMBLER PARTS disclaims all other warranties expressed or implied.

WARRANTY: Defective items will be replaced after the bad unit has been received at Galvin's AMC Rambler Parts. To expedite an exchange,we can ship a replacement prior to receiving the defective unit. In this instance we will charge for the part only, and will issue refund when defective part has been received.

PAYMENTS: GALVIN'S AMC RAMBLER PARTS accepts Visa, MasterCard, and Discover credit and debit cards. Money orders and checks must be drawn from U.S. Banks. We reserve the right to hold orders for 5 days if the check or money order amount exceeds \$700.00. Please include full address and phone number when sending Checks and Money Orders. We do not accept Paypal payments. We do not except American Express credit cards. NOTICE: We do not keep credit card numbers on file, and will need the number for each new order.

BACK ORDERS: We will notify you of any item we are out of stock on at the time of your order. At that time, you can choose to be put on a back order list and we will let you know when the part is available. We will not automatically send out back-ordered parts without calling or e-mail (international orders only) for final approval before shipping and charging.

SHIPPING: Our primary ship method is Fedex Ground and Fedex Express. For orders under \$40.00 in value, and when parts fit into a Priority Mail Box or envelope they may be shipped thru the U.S. Postal Service. Beginging in 2015, many orders qualify for Fedex Flate Rate Express service, which is a 3-day delivery service. We always offer 1-day, 2-day, and 3-day express for all Fedex shipments, we will have to quote the shipping after the box is ready to ship. For international orders, we offer Express shipping thru Federal Express & the USPS. International orders will normally ship thru the U.S. Post Office, unless the part(s) is too large. All shipping includes any and all additional fees, such as handling and crating for large items. International orders, be aware that there may be additional charges for import duties, taxes, tariffs, etc., these are your responsibility and GALVIN'S AMC RAMBLER PARTS has no control of these charges.

CRATING: Any orders canceled after part(s) have been crated, we will still charge the crate fee, as we have already prepared the part(s) for shipping.

PRICING: All prices are subject to change without notice. Prices and/or descriptions may change without notice due to changes in availability, manufacturer price fluctuations, and other various factors. You will be notified when a price change is encountered.

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